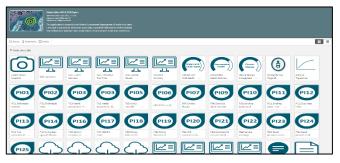


Overview

The OLIK Stakeholder nKPI & OSR Report contains 45 sheets that NACCHO, affiliate organisations and DSS Funding Agreement Managers (FAMs) can use to obtain a graphical view of health services' aggregated nKPI data, back to December 2014. These are made up of a Health Service Snapshot sheet, an OSR -Summary sheet, an nKPI - Client summary sheet, an nKPI - Indicators over Time sheet, an nKPI -Recent Results sheet, an Executive Summary sheet, three *nKPI Summary sheets* covering the three indicator groupings, a Closing the Gap Target #2 sheet, a National Trajectories sheet, 23 individual indicator sheets, two Data Export sheets, the OSR - Masterlist sheet, OSR -Workforce Summary and Detail sheets, the OSR -Episodes of Care and Client Numbers sheet, the nKPI Definitions sheet and the Notes and Exclusions sheet.

When working in these sheets, you can compare data for selected health services for the current collection period to their data from previous periods or to the data for other health services in a particular comparison group, which you can create within the sheets. Comparison groups can be built using different elements such as remoteness, service size, state, and workforce characteristics.

Upon accessing the *QLIK Stakeholder nKPI & OSR Report*, the *Stakeholder nKPI & OSR Report* screen displays, containing individual "apps" for the different sheets contained within, as detailed above.



The Health Service Snapshot sheet

The *Health Service Snapshot* sheet shows different aspects of summary information for your selected health service. This summary information includes: a service summary, Indigenous population breakdown, health assessment information, workforce FTE information, and targets information for the selected service.

1. To display results for a particular health service, select the

Service Name
filter field at the top of the sheet and select the health service you wish to view the

2. To continue, select .

snapshot for.

The *Health Service Snapshot* sheet will update to display the snapshot for the selected health service.



The following are the key elements of the *Health Service Snapshot* sheet:

- Top left section contains a summary profile of the selected health service, including information about their indigenous location, IRSEO rating and Indigenous client numbers.
- Indigenous client population Jun 2023 graph
 shows the breakdown of Indigenous clients (in raw numbers) for the selected health service, by age and gender.
- Service Summary table contains key summary organisational information for the selected service, such as their client numbers, episodes of care, and FTE numbers. This information displays for the three most recently completed collection periods.
- Indigenous client 715 health
 assessments shows the percentage of
 health assessments conducted by the



selected health service, by age group and collection period. The data in the graph can be filtered by age group, gender and client and staff Indigenous status.

- Work Force FTE (key roles) Jun 2023 table – shows the number of FTE, per position type, for the selected health service.
- Targets graph shows the selected health service's most recent results for the five indicators (across seven focus areas) the service has been asked to enter their self-determined targets for in the nKPI form. It also shows the service's targets for each indicator for the most recently completed collection period, so you can see whether they have achieved their target, exceeded it, or fallen short. Lastly, the national average result for each focus area is shown, to give context to the health service's results and targets.

The OSR – Summary sheet

The *OSR – Summary* sheet contains key information from the Online Services Report (OSR) which is submitted by health services each July.

The *OSR – Summary* sheet contains two sections:

- Summary over Time
- Summary by Service

The Summary over time section

Summary aggregated across:							
Squing Sand	¥						
tim topológ topy							
Summary over time In Egentus specific primary health o	an oga Carlora, minerad magis.						
Witness	Reporting Found Ct.						
	Artes	Locates:	AMTEST.	Emileon .	cantette	Apr 1013	493022
Power THE Organization				744	214	216	274
Pureled MACH Engelephone					74	75	21
CBERterring Dremistiene				252	215	211	232
HOT Reporting Organisations				241	249	229	234
Senice Store					315	319	554
Clients	426.517	437,455	471,219	921,923	476,513	401.455	224.485
Indigenous Citeros	542,055	343.255	38,747	300.307	357394	373.350	452,225
tor Indiperous Clients	5-0453	76.229	99.463	122736	55.524	66.23	144.264
Client Consists	5130300	5325.402	5.555175	6172179	5,/56,763	5.553.223	6.07723
Average Contacts per Client	110	12.5	12.0	11.0	11.5	12.1	135
Cplooder of Care	3,223,125	3131518	3,578,998	3,335,557	3.515.553	3307283	1222257
in ange Colodes of Care per Chert.	87	5.6	12	3.6	3.1	17	61
tra FIE	8.5151	67917	97113	187923	82113	3.923	122111
Pale FTE rove free	7,915.3	21193	9,991.8	9,809.8	7,447,9	3.022	1,612.5
Unpaid FITE roses filed	299.8	265.0	929.9	292.5	285.8	981.2	299.5
File ratio rations.	309.4	870.0	1974	295.0	815	471.0	611.6
rágreau ela	Speciel .	3,950.00	4,044.4	47764	3,604	2,0662	4,010.7
Cessiele	1084.4	3,000.0	8,841.×	43917	1,0007	20000	4,244.2
laborate to	(200	3,074.6	X,666.2	2,041.6	5,741.6	4550	4500.0
Caracletes of 1,000 Clarks	2.4	41	**	700	7.9	×4	

The *Summary over time* section of the sheet contains a table showing key OSR summary information for all health services nationally (*such as client numbers, episodes of care, FTE numbers* and some *funding information*) for all collection periods, back to *June 2016,* allowing you to easily compare the information across different years.

If required, you can compare the OSR summary information for services of different *states*, *remoteness*, and *service size*.

1. To do this, first select

above the table and select a particular year you wish to focus on.

2. Once you have done this, you can then use Reporting Round at the top of the sheet and select the element you wish to compare the data for.

The table will then update to display information for the selected collection period, by the selected element.

The Summary by Service section



The *Summary by Service* section of the sheet contains a table displaying the same key summary information, but for individual health services.

If needed, you can then filter the information using the different filter fields above the table. For example, you may only want to display the OSR summary information for services from a particular *state* or with a particular *remoteness* category. You may also wish to display the information only for certain types of services or for services with a certain number of GPs. You can of course display the information for a particular service as well if needed.

You can export the selected information from either of the tables by right-clicking on the table and selecting **Download as... > Data**.



The nKPI – Client Summary sheet

The *nKPI – Client Summary* sheet contains key client information from the national Key Performance Indicator (nKPI) report, which is submitted by health services each *January* and *July*.

The *nKPI – Client Summary* sheet contains two sections:

- Summary by Reporting Round
- Summary by Service

The Summary by Reporting Round section

Summary aggregated acro														
Reporting Round w														
nKPT Reporting Round														
Summary by Reporting Roun														
Indigenous epecing rimery health o	en organisations	s, selected needs	H											
Values	Reporting Ro	end Q												
	Dec 2014	May 2015	Jun 2016	Jun 2017	Dec 2017	Jun 2018	Dec 2018	Jun 2019	Dec 2019	Jun 2828	Dec 2828	Jun 2021	Dec 2021	Jun 2022
Female Clients	83,118	82,019	85,865	97,767	100,010	100,356	100,368	103,100	107,001	193,341	184,484	178,979	193,753	199,50
Babies Som	7,500	7,868	7,414	8,450	8,873	8,110	8,365	8,345	8,641	7,826	7,934	7,844	7,874	7,53
Health Assessments	75,911	79,188	84,746	99,568	192,714	165,886	112,411	112,768	114,453	184,989	159,778	156,197	155,944	159,948
Child Health Assessments	11,784	11,849	12,112	13,878	14,881	14,683	15,374	18,797	15,653	12,822	38,841	28,250	33,467	38,481
Adult Health Assessments	04,047	07,010	72,634	85,732	88,033	00,233	97,087	97,500	90,300	92,687	123,034	110,830	122,462	120,401
Cleric with Type 7 Datetes	37,316	33,118	35,448	1,838	31,595	38/87	47,976	41,686	44,615	42,831	43,331	43,597	-	48,48
Clients with CVD	14,896	15,862	15,311	718	14,779	18,932	19,591	20,931	21,979	28,394	29,781	29,938		18,59
Chronic Disease Management Plans	18,898	17,411	18,692	22,443	23,764	23,430	24,678	24,295	24,696	23,369	25,522	23,848	25,398	24,81
Current Smokers	88,941	82,438	83,116	91,639	98,811	100,849	106,013	183,564	163,612	96,695	94,933	80,568	97,828	99.81

The Summary By Reporting Round section of the sheet contains a table showing key nKPI summary information for all health services nationally (such as the number of regular clients, clients with Type 2 Diabetes and the number of current smokers) for all collection periods, back to December 2014, allowing you to easily compare the information across different years.

If required, you can compare the nKPI client summary information for services from different states, remoteness, and service size.

- 1. To do this, first select

 nKPI Reporting Round

 above the table and select a particular year you wish to focus on.
- 2. Once you have done this, you can then use Reporting Round at the top of the sheet and select the element you wish to compare the data for.

The table will then update to display information for the selected collection period, by the selected element.

The Summary by Service section

Service ID	Service Name	State	Remo	teness		Service Size	0P	(PTE)	Nurses (FTE)		-
	r Service - Jun 2022 offic primary health care organisations, selected re	outs.										
Senice Id Q	Service Name	Q Regular Clients	Make Olesta	Female Clients	Sabres Born	Assessments	Child Health Assessments	Adult Health Accessments	Clients with Type 2 Diabetes	Clients with CVD	Chronic Disease Management Plans	Currer Smoke
Totals		371,687	172,185	199,502	7,531	159,948	30,457	120,491	48,457	18,597	24,812	99,01
4127	Stawarra Shoahaven Local Health District	1.000	271	785	250	1,839	533	497				
4122	Crange Aboriginal Medical Service	2,339	1.159	1,176	34	1,482	332	1,150	195	105	181	71
4120	Wuchepperen Health Service (Manoora Clinic)	3,366	1,455	1.575	68	1,279	102	2,227	654	240	418	93
4127	Kalwun Health Service	4,189	1,988	2,261	18	2,514	569	1,915	273	344	174	66
4170	Walhallow Aboriginal Corporation	461	449	412	e:	295	296	0	282	92	04	
4136	Commeragorija Housing and Development Abo Corporation	riginal 128	53	75	1	19	ė	19	17	16	2	
4131	Marthakal Homelands and Resource Centre Association	262	199	63	2	113	re	163	22	10	29	
4133	Sydney Local Health District				14	9	6	6				
4134	BNMAC-Bugalwena General Practice	1.297	595	762	25	543	79	462	110	99	78	2
4130	Clair Valley (Harrings) Incorporated	164	79	81	2	24	3	21	10	11	0	
4137	South Coastal Health and Community Services	375	195	276	31	13	0	13			8	
4138	Paupiyala Tjarutja Aboriginal Corporation (Spin	You] 261	135	124	2	94	10	54	58	16	4	
4136	Verin Aboriginal Health Services Incorporated	1.822	833	589	26	739	185	595	145	85	53	4
4146	Wallington Aportginal Corporation Health Servi	ce 1,499	698	741	38	859	127	723	160	82	95	3
4141	Weilington Aboriginal Corporation Health Serv (Greater Western Aboriginal Health Service - M Druits)		1,630	1.235	33	1.774	413	1,361	349	182	221	9
4140	Finders Island Aberiginal Association Incorpor	scad 93	41	92	2	34	16	24		6		

The *Summary by Service* section of the sheet contains a table displaying the same key summary information, but for individual health services.

If needed, you can then filter the information using the different filter fields above the table. For example, you may only want to display the client information for services from a particular *state* or *remoteness*. You may also wish to display the information only for certain types of services or for services with a certain number of GPs. You can of course display the information for a particular service as well if needed.

You can export the selected information from either of the tables by right-clicking on the table and selecting **Download as... > Data**.

The nKPI - Indicators Over Time sheet



The *nKPI* – *Indicators over Time* sheet contains the *Aggregated nKPI Results by Reporting Round* table, which displays aggregated national results for all indicators/focus areas for all collection periods, back to June 2018. Where the results for an indicator/focus area are improving, the values will display in *green*. Where the results are getting worse over time, they will display in *red*.

Where there has been a change to an indicators specification, a — will display for that indicator prior to the specification change occurring.

 To remove an indicator's/focus area's results from the table, simply select the



applicable button (e.g., pie1) in the **Remove Indicator** column.

The filter fields at the top of the sheet can be used to filter the results in the table as/if needed. For example, you may wish to only show the aggregated results for services from a particular state using state.

To display the results for a particular health service, simply select the service using

The nKPI – Recent Results sheet

nKPI - Recent Re	sults								
Research displays	Add Indicators	rXVCkeporting board	Sendos ID	ServiceName	91404	Reveterans		Mitthia .	fanostedative
Piec.	Pau	nICH Reporting Round Jun	2022					Plus	Plan
		Sevice		Q.					
PEPResed	PROTermal	Avaidad Compiles Made	Controls HartsCover by	Name (M)				199	HILE
Pillow	PELor	About a faul forms Contributed (Habitati	AryCarrerteHarteSevis	eCM .				1927 templo e-1	Hillowined
		Abelginal Nation Device Despite	ente Printfoliste						
Planteger	Pierreax	Alloy Hologe April (MITE)	Deskalingspeaked					ParMolecom	Plur Habitane
		Ansoque Connady Nation							
PRODUCE	Philipson.	Anglianda kataloaturkan	phy Copaular					Manager Molecon	Prot Type of Balleton
PED 15-19/9	F60.05-04/m	Anglisantilis							
MD15-1499	PED ID DRYN	AWAYGRADHORUH ABORDORA						PILE CAD	PUBLIC
Bossen	PROGRAMM	Aumona - Abaped Pan In Co.						Bucharthau	Pla City and Date of
NLC 13 TO 1/4	PROGRAMM	Assessed Across Person Follows						nar-wara spira	Particolar type 2
PECANIC.	PECONO.	Assessed Door Person/Pouts:						200 (200 000	213121 HARRISA
		Aurigina Rajesal-Prinaryto							
H3512 months	All Drawth	Aurorio touomineyests						1525 CHI HIgh Hist	RESIDENCE INC.
		As agent a second flooring							
FRS6 reettu	FRS Generates	ALTONIO MONTOS CONTROL						PLD T20 end/or CIO	Plis Tables Section
		ALFORD - 80000 D 10000 M							
PRIMITE	PROPRIEC	AS PORTS - POSTONOW PROCES						FRIS	Fire
_		AS PORTS - WAR VIOLE PROSES							
1987	PRET	AD INDICATE CODE YORK HENDER COLUM						PER	103
Dec	Par .	Archelenite inter						BullYouture	Big IIV let celv
***	7.07	Armel on Condoba Was to Carrier						PAGIFFMENT	PERMIT
PhiSonal	FitzGarrel	Ausbert Int						But	Bo
		Dallwat and District Chargins' Co.	-tornella						
PULCHOT	PULC.mont	Secret Balliude Localites						1925	PGS
MIZ	P12	Highlight Upper/Lower X (to Swiding)						PE4	PEN
RISSERTTS were.	Profesion Prometous	None	Upprolove	rs4 Up	personnants	Upperbourds to	4.	large.	lagts

The *nKPI* – *Recent Results* sheet allows you to view results for multiple health services, across multiple indicators, on the one sheet. All health services currently required to report their nKPIs will display alphabetically on the sheet by default, in a table in the middle of the sheet.

1. To view indicator results for the listed health services, select the applicable indicator button (e.g., PIB1) from the **Add Indicator** column on either the left or right-hand side of the sheet.

The table will update to display the results for the selected indicators.



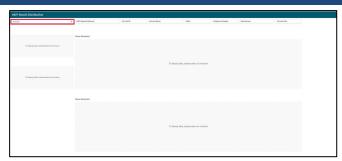
The filter fields at the top of the screen can be used to filter the results in the table as/if needed. For example, you may wish to only show the results for services from a particular state using

In addition to health service results, you can also add health service targets to the table using

The Highlight Upper/Lower % section

(By Ranking) None	Upper/Lower 5 %	Upper/Lower 10 %	Upper/Lower 25 %	All
The <i>Highli</i>	ight Upper	r/Lower %	section at	the
bottom of	the sheet	can be use	ed to colo	ur-code
the results	displayin	g in the tal	ble. For ex	cample, if
Uppe	er/Lower 10 %	is se	elected, the	e services
whose res	ults for a	particular i	-	
top 10% v	vill be high	nlighted in	green	100%
while the i	results for	the service	es in the b	ottom
10% for the	ne indicato	or will be h	ighlighted	in red
423	. The clo	oser a serv	ice's resul	ts are to
		green they		
closer a se	ervice's res	sults are to	the botto	m, the
darker red	they will	be.		

The nKPI Result Distribution sheet



The nKPI Result Distribution sheet allows you to see the distribution of results for a selected indicator over percentile bands and over time. You can then filter the results if needed to see these distributions for a particular state, remoteness or service size or a combination of these.

1. To display results for a particular indicator/focus area, select the Indicator

filter field at the top of the sheet and select the indicator/focus area you wish to display the result distribution for.



The sheet will now update to show the result distribution information for the selected indicator/focus area.



The nKPI Result Distribution sheet contains the following sections:

- Average result June 2023 displays the national average percentage for the selected indicator/focus area.
- No. of organisations displays the number of organisations whose results are included in the distribution
- Top indicator/focus area graph —
 shows the number of health services
 whose results for the selected
 indicator/focus area fall within a particular
 percentile band.
- Bottom indicator/focus area graph shows the national average results for the selected indicator/focus area, for each collection period, back to June 2021

If needed, you can filter the displayed results by state, remoteness etc using the filter fields at the top of the sheet.

The Executive Summary sheet



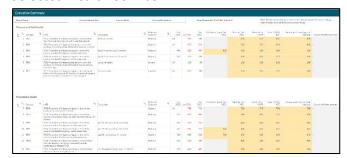
The Executive Summary sheet of the QLIK Stakeholder nKPI & OSR Report allows you to see your selected health service's results for the three most recent collection periods for each indicator, by indicator grouping. It also shows their targets and how their results compare to the results of the pre-determined comparison groups sourced from the QLIK nKPI Summary sheets.

2. To display results for a particular health service, select the

at the top of the sheet and select the health service you wish to view the summary data for.

3. To continue, select .

The *Executive Summary* sheet will now update to display summary nKPI information for the selected health service.



The following are the key elements of the *Executive Summary* sheet:

- Custom filter fields display at the top
 of the sheet and allow you to build your
 own customised comparison group, for
 which results will then display in the
 Comparison group table.
- **Indicator and nKPI columns** describe each of the indicators included in the table for the applicable grouping.
- The Focus Area column where applicable, displays the focus area for the indicator (for example Low birthweight for PI02 or Current smoker for PI10).
- The Preferred outcome column –

 Higher 1 informs you whether the desired result for the indicator is for a higher or lower result
- Collection period columns shows your selected health service's results for the last three collection periods for each of the indicators in the specified grouping. If a result is *better* than the corresponding result for the previous collection period it will appear in *green*. If a result is *worse* than the corresponding result for the previous collection period it will appear in *red*
- The My Service Target column shows your selected health service's self-



determined target for the most recent collection period for each of the applicable indicators.

The comparison group table – shows the results for the most recently completed collection period for the comparison groups shown in the nKPI summary sheets and the customised comparison group, that can be set using the custom filter fields at the top of the sheet.

The nKPI Summary sheets

The Stakeholder nKPI & OSR Report contains three nKPI Summary sheets:

- Maternal and Child Health (shown in this *quide*)
- Preventative Health
- Chronic Disease Management
- 1. To open one of the nKPI Summary sheets, select the top half of the app for the required sheet on the Stakeholder nKPI & OSR Report screen.

The selected nKPI Summary sheet will display.



2. To display results for a particular health service, select the

Service Name filter field at the top of the sheet and select the

health service you wish to view the summary data for.

3. To continue, select



NACCHO and state sector support organisations will only be able to select from those health services who have agreed to share their processed data with them.

The sheet will now update to display summary data for the selected indicator grouping.



The top half of each of the summary sheets shows how the selected health service's data for the applicable *Process of Care* indicators, for the current (dark blue bar) and immediately previous collection periods (light blue dot) compares to the national average (orange bar) and the results for services of the same size (grey), state (green) and remoteness (brown).

The bottom half of the sheet contains the same information as the top half of the sheet, but for the Outcome indicators.

Other nKPI Summary Sheet Functions/Buttons

1 - An arrow displays next to the title of each indicator in the sheet and will point up if a high result is the preferred outcome for the indicator or *down* if a low result is preferred.

- This button displays beneath each indicator graph and, when selected, opens the individual sheet for the selected indicator.

☑ Main Group data export - Select this button to display (in table form) nKPI data for the selected health service(s) for every data collection period, back to December 2014. From here, you can export the data to Excel as needed by right clicking on the table, selecting **Download as... > Data** and then selecting the link to download the file.

For more information, see the *Data Export – Main* Group sheet section below.

Comparison Group data export - Select this button to display (in table form) the national data set for every indicator, for every data collection period, back to December 2014. From here you can export the data to Excel as needed by right clicking on the table, selecting **Download as... > Data** and then selecting the link to download the

For more information, see the Data Export -Comparison Group sheet section below.

Australian Government Department of Health and Aged Care

The QLIK Stakeholder nKPI & OSR Report

The *Preventative Health* and *Chronic Disease*Management Summary sheets are in the same format and contain the same parameters as the
Maternal and Child Health Summary sheet, so they are not specifically covered in this guide.

The Closing the Gap Target #2 sheet



1. To display the results for a particular health service, select the

Service Name filter field on the left-hand side of the sheet. and

select the required health service.

2. To continue, select .

The *Closing the Gap Target #2* sheet shows how the selected health service's national PIO2 healthy birthweight results (*the blue bars*) compare to the Closing the Gap Target #2 (*represented by*—) which is to increase the proportion of Aboriginal and Torres Islander babies with a healthy birthweight to 91% by 2031.

The comparison group (*displaying as* —) that displays in the graph defaults to be the national average but can be changed if needed by creating your own customised comparison group using the *Comparison Group* section on the left-hand side of the sheet.

In addition to the graph, the data contained within this sheet will also display as a data table on the right-hand side of the sheet. The data in this table can be exported to Excel as needed by right-clicking on the table and selecting

Download as... > Data.

The National Trajectories sheet



The National Trajectories sheet displays the national nKPI results (represented by the blue bars) along with the corresponding national trajectories (represented by ——) back to December 2014, for the five indicators that have had national trajectories set for them by the AIHW. There are eight graphs on the sheet across the five applicable indicators, due to some of the indicators containing multiple result bands.

Main Group Section

Main Group
🖾 Main Group data export
Organisations 255
Service ID
Service Name
State
Remoteness
Q Service Size
<- 500
501-1000
1001-2000
>2000
Unknown
GPs (FTE)
Nurses (FTE)
AHWs (FTE)
Organisation Type

The *Main Group* section of the *National Trajectories* sheet displays on the left-hand side of the sheet and can be used to filter the bar graphs for each of the applicable indicators to display results for health services, states, remoteness categories etc, rather than the default national results.

1. To do this, select the applicable filter field(s) service Name in the Main Group section (e.g., Service Name, as you may wish to see the results against the set trajectories for a particular service).



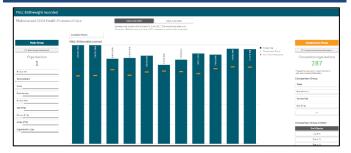
- 2. Select the applicable option from the list that displays, and then select .
- 3. Repeat the process for any other filters to be added.

When this is done, the selected filter(s) will be applied to each of the graphs and the results (*represented by the blue bars*) will update accordingly.

To remove your selection(s), simply select against the selection in the grey Selection Bar at the top of the screen service Name Inala Indigenous Hea.

The Main Group data export button detailed above for the *nKPI Summary* sheets, is also available in the *National Trajectories* sheet.

Individual Indicator sheets

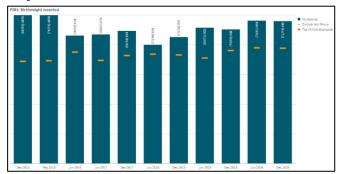




In addition to the summary sheets for the three indicator groupings, the *QLIK Stakeholder nKPI & OSR Report* also contains individual sheets for each of the indicators.

The screenshots shown above are of *PI01:*Birthweight recorded and *PI02:* Birthweight result as they represent the two different individual nKPI sheets (single dimension indicator sheets and sheets for indicators with multiple result bands). The features detailed below are common to both sheet types.

Layout view/Main Screen Window



The main section of an individual indicator sheet shows, by default, the results for the selected health service for the selected indicator, back to *December 2014*, using a bar graph.

The — line on each bar of the graph represents the results of any selected comparison group for each collection period. If you have not yet created a comparison group, this will represent the national averages for all health services.

Any comments entered in the nKPI form by either the health service or the AIHW regarding the service's data will be visible through the *Submission Comments* tab.

Main Group Section

Main Group
☐ Main Group data export
Organisations
255
255
Service ID
Service Name
State
Remoteness
Q. Service Size
<- 500
501-1000
1801-2000
>2000
Unknown
GPs (FTE)
Nurses (FTE)
AHWs (FTE)
Organisation Type

The *Main Group* section of the individual indicator sheets within the *QLIK Stakeholder nKPI & OSR Report* displays on the left-hand side of each of

Australian Government Department of Health and Aged Care

The QLIK Stakeholder nKPI & OSR Report

the sheets and can be used to filter the bar graph to display results for health services, states, remoteness categories etc, rather than the default national averages.

- 1. To filter the national averages initially displayed in the graph, select the applicable filter field service Name in the Main Group section (e.g., Service Name, as you wish to compare the results for a particular service to those of the rest of their state).
- For NACCHO and sector support organisations, you will only be able to select from those applicable health services who have agreed to share their processed data with you.
 - 2. Select the applicable option from the list that displays and then select ...

The selected filter will be applied to the graph and the results will update accordingly.

3. Repeat the process for all other filters to be added.

To remove any of your selections, simply select against the selection in the grey Selection Bar at the top of the screen

Service Name
Inala Indigenous Hea...

Comparison Group Section



The *Comparison Group* section displays on the right-hand side of all individual nKPI sheets and is used to build a comparison group of health services sharing similar characteristics (such as state, remoteness category etc). When a comparison group is created, the graph will be redrawn and the — on the graph will now

represent the results of the selected comparison group rather than the default national averages.

- 1. To create your comparison group, select the applicable option in the *Comparison Group* section (e.g., *State as you wish to compare the state results to those of a particular health service within that state).*
- 2. Select the applicable option from the list that displays, and then select .
- 3. Repeat the process for any other characteristics to be added to your comparison group.

Your comparison group has now been created and the comparison group results shown in the graph (represented by ——) will update accordingly.

To remove your selections, simply select against each selection in the grey *Selection Bar* at the top of the screen State Comparison: Qid State Compariso

Comparison Group Limiter Section



In addition to comparing results for the selected health service(s) for the current/latest collection period to other health services with similar characteristics, you can also compare the selected health service results for the selected indicator to the *Top 5, 10* and *25 percent* of health services in any comparison group you have created in the *Comparison Group* section of the sheet.

To do this, simply select the applicable button in the *Comparison Group Limiter* section in the bottom right-hand corner of the sheet. Once selected, the average results for the selected grouping of higher performing organisations will display as in the graph, while the averages for the entire comparison group will continue to be represented by the —.

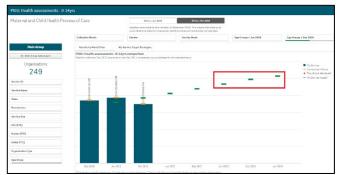
🕕 The 🛭	Main Group data exp	ort	and
Compa Compa	rison Group data export	outtons d	letailed

Australian Government Department of Health and Aged Care

The QLIK Stakeholder nKPI & OSR Report

above for the *nKPI Summary* sheets, are also available in each of the individual indicator sheets.

nKPI Targets



Once a health service has entered their self-determined targets for PI03, 05, 14, 18 and 23 into their nKPI form, these targets will then display as green lines (——) on the graphs within the applicable individual indicator sheets (as highlighted above) in the *QLIK Stakeholder nKPI & OSR Report*. The target lines will allow you to see, for each collection period, whether the selected health service has reached or exceeded the targets for the selected indicator or are yet to do so.

While the health service targets for some of the indicators will display as soon as you select the applicable sheet, some selections will need to be made to get the targets to display for others. Bookmarks have been created in QLIK for these indicators to make it easier for you to display the targets

To display the targets for each applicable indicator in QLIK:

- **PIO3 (0-4 years)** Open the *PIO3 0-14*yrs sheet, select □ → and then right click on "My Service Targets-PIO3-0-4YRSIn Person" and select **Apply selections**. The targets will display.
- PIO3 (25-54 years) Open the PIO3 15-65yrs+ sheet, select and then right click on "My Service Targets-PIO3-25-54YRS-In Person" and select Apply selections. The targets will display.
- **PIO3 (55YRS+)** Open the *PIO3 15-65yrs+* sheet, select and then right click on "*My Service Targets-PIO3-55yrs+-In Person*" and select **Apply selections**. The targets will display.

- **PI05** Open the *PI05: HbA1c recorded* sheet, select and then right click on "*My Service Targets-PI05-Previous 12 months*" and select **Apply selections**. The targets will display.
- PI14 Open the PI14: Immunised against influenza sheet and the targets will display. The targets will display.
- **PI18** Open the *PI18: Kidney function test Type 2 Diabetes* sheet and the targets will display. The targets will display.
- **PI23** Open the *PI23: Blood pressure* recorded sheet and the targets will display. The targets will display.

If you have entered accompanying strategy text for the applicable indicator in the *nKPI Targets* tab of your nKPI form, this text can be seen by selecting the *My Service Target Strategies* tab in the applicable individual indicator sheet.

The Data export – Main Group sheet

Categories											manifestation of the minimal consensa- mentage to the grown	Andrew Balance	Mary mary de	and the second second	en Briarion			
Version 2	Do was See a			Web			Parenterina		Period Vi		WHITE:		hee	-0.00	APRIL DE	e.		Dynamic los
SMETT SORT	Carone	4 10	our a	101	6 mm	q one	of Contract	4 174	-	9	it sewes	R 2001	of the last	- Democrate	R News	MIN	ron. June	4
wester.	Reservingsteen over semilier							\$300A.015							363	04	CON MODERN	
W2673	Printed Real Storms Walland	. 13	i i					1212101							201	286	HE books	
w2471	Dyd Sady Colored							621-26-76-8							244	114	of the broader	
81.X/1								speciality.							061		(to eccess	
W2.0	THO MO CHARGESTA	4.6						12759193								13	25/01 (400.040)	
5+5f21	# \$1.9.5 - Soon who to will all the man							10-21-0-4							127	147	All border	
as (V) 6	Serve Serve Serve of the serve Serve Serve Serve of the Serve Serve of the Serve Serve Orange Se							1707470								781	File services	
REX O	Caretoniagent vernors head of																156 ecceses	
W2623	Many the Arter you Constraint	13		533				12-210-9							120	328	His Personne	
	Tarted toy go carry Secretary	Don 23													45	0.0	City accessor	
	A SERVICE CONTRACTOR																	
See Of 21	Startion to the glob Community for Science (Challe)	19						District.								136	Its more	
	Some W																	
1000	Southern the South States Son							12/04/05							**	-	DE NAME	
weters weters	Mary florings for grad Heat de re Incoment							12-12-2-2							31	-	12i Possiles	
	So, & Modern Rycognised Health Co.														34		All broken	
	A THEORY OF STREET AND A STREET	-10														11	USE MILES	
NAME OF THE OWNER, OF THE OWNER, OF THE OWNER,	And reference and control of the case of t	100						1275475							- 7	- 11	AND PROPERTY.	
31.7.7	SECRETARIA DE LA CONTRACA DEL CONTRACA DE LA CONTRACA DEL CONTRACA DE LA CONTRACA DEL CONTRACA DEL CONTRACA DE LA CONTRACA DEL CONTRACA DEL CONTRACA DE LA CONTRACA DE LA CONTRACA DEL CONTRACA DEL CONTRACA DE LA CONTRACA DE LA CONTRACA DE LA CONTRACA DE LA CONTRACA DEL CONTR	10						100000							- 1	- 11	AND STREET	
NAC.	AND THE CONTRACTOR OF T							12754-03								81	10 1000	
See 2471	No. Company Control	119						17174.017							**	24	All lecture	
m V / 1	South Asset Services Committee And Services	lwide Fi						11076/07							25	71	diffe services	
artVisi	PATRIC APPROXIMENTAL STATE OF THE PATRICULAR CONTRACTOR OF THE PATRICULAR	e. 20						Electric C							65	4	ch lesene	
is Min	Overspanner Roads Border Philosophia							13-24-94							81	. 14	176 Percent	
115000	Mark Aug Stock	*9						811-25-76-9							41	14	A 60 100 100 100 100 100 100 100 100 100	

The *Data Export – Main Group* sheet displays (in table form) nKPI data for the selected Health Service(s) for every collection period, back to *December 2014*.

If you haven't selected a particular health service on one of the other sheets, then data for all health services will display here.

- To select a particular health service to export data for, select

 Service Name

 Service Name
- 2. Select the applicable service from the list that displays, and then select ...

If you wish to, you can the further filter the data by selecting at the top of any column in the table and making the required selection. For example, you may only require the service's data

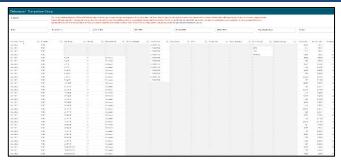


for a particular collection period or for a subset of indicators.

 To export the data to Excel right click anywhere on the table, select **Download** as... > Data and then select the link to download the file.

The selected data has now been downloaded into a Microsoft Excel spreadsheet for use as needed.

The Data export – Comparison Group sheet



The *Data Export – Comparison Group* sheet displays (in table form) the national nKPI data set for every collection period, back to *December 2014*.

- 1. To filter the data that displays in the table, select the applicable filter field(s)

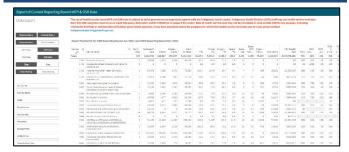
 State
 above the table as required. For example, you may wish to export data only for services in Oueensland without GPs.
- 2. Select the applicable option from the list that displays, and then select ...

If you wish to, you can the further filter the data by selecting at the top of any column in the table and making the required selection. For example, you may only require data for the latest collection period or for a subset of indicators.

 To export the data to Excel, right click anywhere on the table, select **Download** as... > **Data** and then select the link to download the file.

The selected data has now been downloaded into a Microsoft Excel spreadsheet for use as needed.

The Export of Current Reporting Round sheet



The Export of Current Reporting Round sheet displays key OSR and nKPI data in the one table, so it can be easily exported together into Excel as/if needed.

By default, the table displays key OSR data (such as Episodes of care, client numbers and client contacts) and results for each of the applicable nKPIs. Extra information, such as organisation characteristics, service sites and data sharing consent responses, can be add to the table if needed.

1. To add further information to the table, select the applicable button (such as

Characteristics) from **Include Data** column on the left-hand side of the sheet.

The table will now be updated to include the selected information.

- To export the data in the table to Excel, right-click on the table and select
 Download as... and then select Data.
- 3. In the window that displays, select Export
- 4. In the Export complete window, select the link.

The data has now been exported to and Excel spreadsheet for saving and/or sharing as needed.

The OSR – Data Export sheet

Dula Export	from this QII ministerial b	k analytiko reseu	are as an input in peration with othe	ata is subject to stric to policy discussion : or government agenc	and for initiati	ves to s	woode	the serier, Da	ata at health serv	fee level	improtice	froulated or	used outside	SHD for any	e health se purpose, li	rrice level data neturling
OSP, Reporting Record	OBR - Burnmary Dat	a														
		Settledd - U			G. Service St				Opinions of Care		Indigenous PIE					PSS SenetcPss
Tarrie III	A+1901	2390	Alloy Western / No Incorporates	especificatili Kerner			2,921.	41/14	26,716	X1.8	19.8	23.8	163	154	12,045	\$1,00,001
	Jun 1909	2394	Alloy Waterpaline Incorporated	enga. Hadil Kerese		5 5	1343	49,754	7652	300	11.8	11.4	260	**	10/416	8+00,2400
Sories Nove	3612600	-305	Albury Westings As-	orginal Hairb Device		0 :	2660	41.526	23.113	160	110	26.0	248	3.0	14719	500'134
State	Accident.	2310	Along Western Co.	espelikusi Keres			1,104	X0494	16,600	174	1904	53 K	77.8	4.0	X,000	\$043HK
Annine .	A-1981	4330	Alloy Westerna Co.	espelikati Keres			1799	0.712	1004	400	1908	267	75.6		7,407	8101,488
Service Size	1.440	1778	13 - 15 - 15 - 15 - 15 - 15 - 15 - 15 -	ericles Charles Parentee			***	*****	99.00	10.0	16.1		200	44	100	
Oh (PTE)	OSR - Client Numbe	re														
Name (TE)	Reporting Found	Q.	Service III Q	Service Rame		9	Center	Q helper	real Steam	0	Apadimie .	9	CI	lettunten	q	
Ante-(rity	A1983		590	Abory Modenge Asongs (Non-portion)	rate and viberales			hope	Nati		99-6575				59	
Organization Type	2410803		5940	Abory Modenga Asongs Energonisal	rate and chesical		F	requi	Na		65709-25				52	
	341003			Albury Wodenga Asoniya Incorporated			•	helper	10.20		55-6518				55	
	2010001		8940	Mbury Mooings kaongo Incorporated	tativas Extreniça			regar	W-81		29-6474				92	

The *OSR – Data Export* sheet allows you to export summary OSR data for your selected service(s) or



cohort, to a Microsoft Excel spreadsheet. This sheet contains several different tables, covering different elements of OSR data.

- 1. Select in the *Organisations* section of the sheet and select the health service you wish to view the OSR data for.
- 2. To continue, select .

You can use the other filter fields in the *Organisations* section of the sheet if needed to display the data set for a particular cohort of health services. For example, all NSW/ACT services with a remoteness category of "*Major Cities*".

Once you have applied the required filters to the data set, you can then export the data to Excel as needed.

- To do this, right-click on the applicable data export table and select Export > Export data.
- In the window that displays, select the Click here to download your data file link.
- 5. In the Download bar that displays at the bottom of the sheet, select the arrow, and then select **Open**.

The Microsoft Excel spreadsheet containing the selected data set will now display and can be edited, saved, and shared as needed.

The Organisation Masterlist sheet

R - Masterlist		
Characteristics	Organization Managed at the 1 Jan 2021. I the displacement of the Conference Lands of the American American American	Calculations
Committeed, Marie A. Williams Committee Commit		Marchaelan Marchaelan (marchaelan (marchae
Selection Selection Selection Selection		Nation (Micros
Scholle Anie Xia		Child E4 Bis Drive M.Eve
E object on Degree		No explored here have selected a fine
Million States Millio		Chart Barts
Smile Admin Seeke Salvers		Contractor (National Contracto
Manager State Stat		Properties (serry Meganical to
NATION NO. Com		help thereby they be the should be the
Brokens Brokens		Ginel Contacts Short Ser Seek
1000 1000		FN: 198
Genda ties Contra Con		COMMET'S SMITH SHE
\$460 GW	English of distribution	kulgematik helgeroutik
CANTON MARKET MA		Maderiti harrett
bayester (magnated		Possi Thr
Inspectable Inspectable		Book Hill Sand Will

The *Organisation Masterlist* sheet allows you to overlay different organisational characteristics to display combinations of data for reporting health services, using the *Characteristics* section on the left-hand side of the sheet and the *Calculations* section on the right-hand side of the sheet.

The *Characteristics* section is where you select the characteristic you wish to add to the master list.

The *Calculations* section produces values for the selected characteristic.

The following is an example of how a FNHD user could use the organisation master list:

- 1. Select Service Name under Add
 Characteristic in the Characteristics
 section on the left-hand side of the sheet.
- 2. Select under **Add Calculation** in the **Calculations** section on the right-hand side of the sheet.
- 3. Select Organisation Members. under Add
 Calculation in the Calculations section on the right-hand side of the sheet.



The *Organisation Masterlist* sheet is now updated to display the list of health services on the left-hand side of the table, with their client and member numbers displaying on the right-hand side.

If required, you can export the data out of QLIK and into an Excel spreadsheet by right-clicking anywhere on the table and selecting **Download as... > Data**.

If required, you can limit the data being displayed in the master list to a particular

collection period, using the OSR Reporting Round filter field at the top of the sheet.

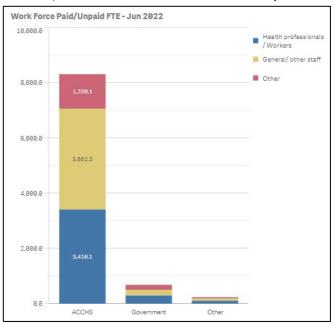


The OSR — Workforce Summary — Paid FTE sheet



The *OSR – Workforce Summary – Paid FTE* sheet displays, by default, national summary workforce information, showing the breakdown of FTE for position types by organisation type, category and ATSI status.

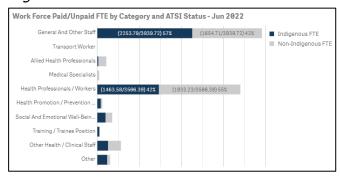
The *Organisations* section on the left-hand side of the sheet can be used as needed to filter the workforce summary data by characteristics such as *state*, *remoteness* or *service size* as required.



The Work Force Paid FTE – Jun 2023 graph shows a breakdown of position types, by organisation type (displayed on the vertical axis). If needed, you can use the filter fields at the top of the graph to filter the information shown by Profession, Profession Type or Profession Category.



The Work Force Paid FTE BY Organisation Type/Category and ATSI Status graphs show the breakdown of Indigenous and non-Indigenous FTE by organisation type/category for whatever characteristics have been selected in the Organisations section.



The OSR - Workforce Detail sheet



The *OSR – Workforce Detail* sheet displays more detailed workforce information for the selected health services.

- 1. Select service Name in the *Organisations* section if needed and select the health service you wish to view the workforce data for.
- 2. To continue, select

The Workforce over Time table displays the Paid, Unpaid and Vacant FTE values for the selected service, by position grouping first and then by individual position (e.g., CEO, Pharmacist, Cardiologist).

To expand the information in the table, simply right-click in the first column in the table and select **Expand / collapse > Expand all**. You will now be able to see the FTE for all position types and positions.

The OSR — Episodes of Care and Client Numbers sheet

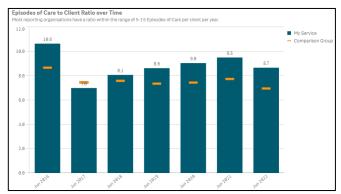


The OSR – Episodes of Care and Client Numbers sheet allows you to analyse the trends in the selected service's episodes of care and client numbers data over time. You can compare their OSR data to that of other services, either by creating your own comparison groups or using pre-existing groups.

- 1. To select the health service you wish to analyse OSR data for, select

 Service Name
 in the **Main Group**section on the left-hand side of the screen and select the required service.
- 2. To continue, select .

Episodes of Care to Client Ratios Over Time

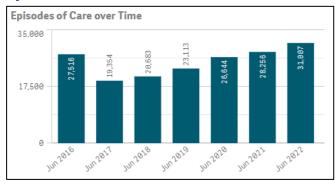


This graph shows your selected service's episodes of care to client numbers ratio for each year back to 2016 This ratio is simply the service's episodes of care numbers divided by the client numbers for each year. As the text in the graph states, most services have a ratio of between five and 15 episodes of care per client each year.

The graph also contains the results of the selected comparison group (*the national average if no comparison group has been selected*) identified by the ____.

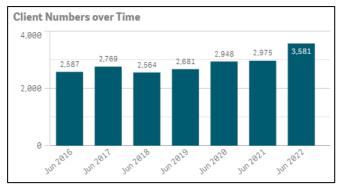
You can create your desired comparison group using the *Comparison Group* section on the right-hand side of the screen.

Episodes of Care Over Time



The *Episodes of Care over Time* graph shows your selected service's episodes of care values over time, from 2016 to the most recent OSR collection.

Client Numbers Over Time



The *Client Numbers over Time* graph shows your selected service's client numbers over time, from 2016 to the most recent OSR collection.

OSR Episodes of Care and Client Numbers Export Table



The OSR Episodes of Care and Client Numbers Export Table presents all your selected service's OSR episodes of care and client numbers data in a table that can be easily exported to Microsoft Excel.

Before exporting the data, you can use ^Q to filter the data by any of the columns containing a ^Q (*for example, Calendar Month, Gender, and Indigenous Status*).

When you are ready to export the selected data to Excel, simply right click on the table and select **Download as... > Data**. An Excel spreadsheet



containing the data will be downloaded so you can save and use it as needed.

The OSR Comments sheet



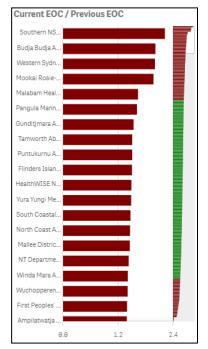
The *OSR Comments* sheet is used by FNHD to identify discrepancies between health services' episodes of care and client number data from year to year. It can also be used to identify any Episodes of Care (EoC) to client ratios for the most recent collection period that are outside of the expected range. Once the discrepancies are identified the *Comments* table in the sheet can then be used to identify why the discrepancies are occurring.

Current EOC / Previous EOC
Current Clients / Previous Clients
EOC / Client Ratio Jun 2022

This section allows you to decide which OSR information you wish to compare, to identify discrepancies for.

Reporting Round
Service Name
Service ID
OSR Comment Type
OSR Comment Status
OSR Comment Reason

The *Filter* section of the sheet allows you to filter the information displaying on the right-hand side of the sheet by characteristics such as *reporting* round, health service and *OSR* comment characteristics.



The graph lists the health services with the highest calculated ratio at the top of the graph, to the services with the lowest ratios at the bottom.

Those ratios that are outside of the desired range and should be investigated in more detail, are shown in red.

Service Q.	Client Numbers Jun 2022	Client Numbers Jun 2021	Results (CN)	Difference between current and previous Client Numbers	Comment Count	
North Coast Aboriginal Corporation for Community Health	10288	1211	High	88%	34	
HNELHD - Narrabri Community Health Service	436	96	High	78%	40	
Mallee District Aboriginal Services	8167	2847	High	65%	8	
Murray Valley Aboriginal Co-operative (Robinvale)	2105	884	High	58%	4	
First Peoples' Health and Wellbeing	1902	1027	High	46%	4	
Griffith Aboriginal Medical Service Aboriginal Corporation	7520	4117	High	45%	2	
Yerin Aboriginal Health Services Incorporated	3611	2028	High	44%	4	
Winda Mara Aboriginal Corporation	2100	1222	High	42%	16	
Wellington Aboriginal Corporation Health Service	3948	2317	High	41%	4	
MDAS - Swan Hill Aboriginal Health Service	2485	1478	High	41%	2	
NT Department of Health - Woodycupildiya Community Health Centre	94	57	High	39%	18	
NT Department of Health - Ali Curung Community Health	1469	898	High	39%	5	

The table lists all reporting health services, along with the applicable numbers, based on the selection you have made on the left-hand side of the sheet.

 To investigate a service in more detail by displaying the comments attached to their values, select the service, and then select



that displays.

Once a health service is selected, the *Comments* table will display the details of all comments entered by the service in the most recent OSR submission, related to the applicable values. These comments may provide you with an insight



as to why the selected values (year to year client numbers for example) sit outside of the expected/desired range for that service. This information will then assist you make an informed policy decision regarding this service and its funding.

The nKPI Definitions sheet

nKPI Definitions							
ANT Definitions and Change History Notificing was an error carefuln hours. Now a core as a dispolar balance.							
	Q.	restant q	Diratkintor Q	Selector design fectors III			
130		engotics that poor cost report with the product installity was alloted the our section as other coordinate throat two stands.	PRODUCT FIRST ACTION AND EXPERIENCES I CONSIST, AND NON-THEORIES TO CHARLES AND ACTION OF THE PRODUCT AND THE CONTRACT OF THE	neutre dangementer 2011 Addition housday on wall use to			
PORT		Proportion of the generated substruction that the provided Extended is well- independently organized through the proportion of the information which we within openities carried the.	Powertier of biggerous authorises with a trepretion at 2 monte, who had had now the previous factor throught visuals new integration as confirmable in many	Solution disreportion was 2002. Additional more than the wild gas the			
P NO.		изроме выПолосоной изверхие выПолосоной	importion of engineering memory which was a service on the engineering memory and other memory and other and a service of the engineering and a service of the engine	-Characté Anor se aves la 6 l'Anors -Characté Anor se aves la 6 l'Anors -Characté Anor se aves la 6 l'Anors			
P385		F305. Procedured regard climate of 3 type 2 diameter of a tweet advan- table management recorded.	Population of clients with Type 2 of white, into travellation (Italian measurement) would exceed within the provious - 4 memory - 2				
(*)41)		respondent magnetis met with Egon einstead were wegen in the content of the confirmation of the content of the	incomer step are nere above regerous, two tige? I meets various and the manuscript read, or time were interrogenees is within 12 meets, or time with a thirty of the control control control of the control co				
PORT		Energies of Indigenous applies that with a street is been be elicine. Crock Disease Hangement Personages and	Possette of Estymosorgular cheryord oraces describilised Cyce Citibal solved for enter with the Dissocribe system. Partner papers with the product of most have for cased by an independent or consequence or consequence of the consequence of	Delicate discontinent December 2012. -Charged SP Plansperson Flam to Coronic Stonage Menagement Plansperson Coronic Stonage Menagement			
(*36)		Proposed still floor end to a sub-room of many me	importer staggares was ununinegense, ages i antoward water mes eguan contentration in agreem conserva- ados increases (denoted)	ASSAULT DE MINI MICHIGAN			
P.100		Proposition a Thing process public or has not an extended a disease made visid models appealing categories.	Propriet singulations of trace disperse, age 11 solves and introduced to december recorded to be must be for introduced of their being:	Dishusor disripulition As a 2222. Added 11-18 permage group			
PH		Experient the residence of the control of the contr	Properties of the thinking special who also is a general, was gover all the state that provides a United that the state of the state is a second of the state of	Indicate transportion, size (N2) New york (1990) Hossidian 28 years			
PERF		Proposition of the organization of the control of t	Popular singula cincs intraced abjector, agos (Bardova vischastrad) tea tery main felicided (Bardos) as - popular popular (Fig.)				
POLA.		Exposite threshold presumptions were no pay a mischarte.	Properties of any since letter with him belignment, with qualifier within temperature. I mentile and when	Indicery sheaperson, see 1921			

The *nKPI Definitions* sheet can be accessed from any individual indicator sheet within the *QLIK Stakeholder nKPI & OSR Report by* selecting the

nKPI definitions and change his...

button, or by selecting

the app on the home screen.

This sheet contains the number, name, and detailed current definition for each of the indicators contained within the *Stakeholder nKPI & OSR Report*. In addition, there is a column in the table that explains changes that have been made to any of the indicators, to assist you in interpreting each of the individual indicator sheets in the report.

Only a limited amount of text can be shown in the *nKPI Definitions and Change History* table. If the text in a section of the table is incomplete, simply hover your mouse pointer over the text and the rest of the text will display in a hover text box.