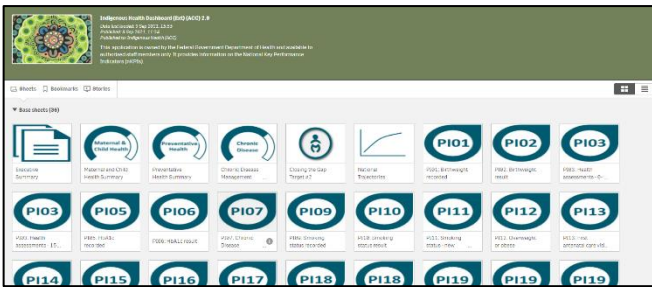




## Overview

The *QLIK Indigenous Health Dashboard* contains 36 sheets that health services can use to get a graphical view of their aggregated nKPI data, back to December 2014. These are made up of 26 individual indicator sheets and three summary sheets, covering the three indicator groupings. When working in these sheets, you can either compare your health service's data for the current collection period to your data from previous periods or to other health services in a comparison group, which you can select from within the sheet. Comparison groups can be built using different information such as remoteness, service size, state and workforce characteristics. On loading the sheets, the initial view is the Indigenous Health Dashboard (Ext) overview screen containing individual "apps" for all summary and indicator-level sheets, and the two data export sheets.



## The Executive Summary Sheet

Indicator Name	Current Value	Comparison Group
Maternal and Child Health	1234	1500
Preventative Health	567	800
Chronic Disease Management	901	1100

The *Executive Summary* sheet of the *QLIK Indigenous Health Dashboard* allows you to see your health service's results for the three most recent collection periods, for each indicator, by indicator grouping. It also shows how your results compare to the results of the pre-determined comparison groups sourced from the *nKPI Summary* sheets.

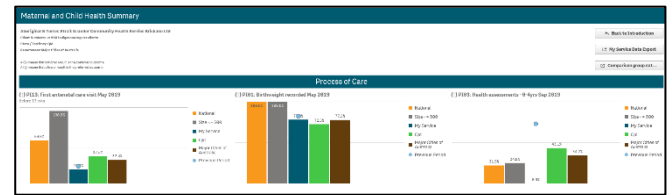
The following are the key elements of the *Executive Summary* sheet:

- **Custom filter fields** – allow you to build your own customised comparison group for

which results will then display in the *Custom* column of the *Comparison group* table.

- **Indicator and nKPI columns** – describe each of the indicators included in the specified grouping.
- **Preferred outcome column** – informs you whether the desired result for the indicator is a higher or lower result
- **Collection period columns** – shows your health service's results for the last three collection periods for each of the indicators in the specified grouping.
- **Comparison group table** – shows the results for the most recently completed collection period for the comparison groups shown in the *nKPI summary* sheets and the customised comparison group, that can be set using the custom filter fields at the top of the sheet.

## nKPI Summary Sheets



The *QLIK Indigenous Health Dashboard* contains three summary sheets:

- Maternal and Child Health (shown above)
- Preventative Health
- Chronic Disease Management

The *top* half of each of the summary sheets shows how your health service's data for the selected *Process of Care* indicators, for the current and immediately previous collection periods, compares to the national averages and the results for services of the same size, state, remoteness and client numbers.

The bottom half of the sheet contains the same information as the top half of the sheet, but for the applicable *Outcome* indicators.

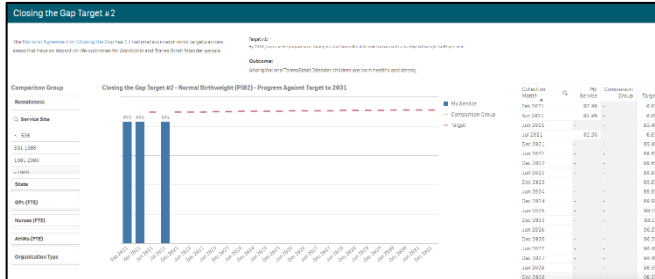
For more information, see *The Maternal and Child Health Time View Summary Sheet* in the *QLIK Indigenous Health Dashboard for Health Services* user guide in the [User Support](#) section of the Data Portal.


The *Preventative Health* and *Chronic Disease Management Summary* sheets are in the same




format and contain the same parameters as the *Maternal and Child Health Summary* sheet.

## The Closing the Gap Target #2 Sheet

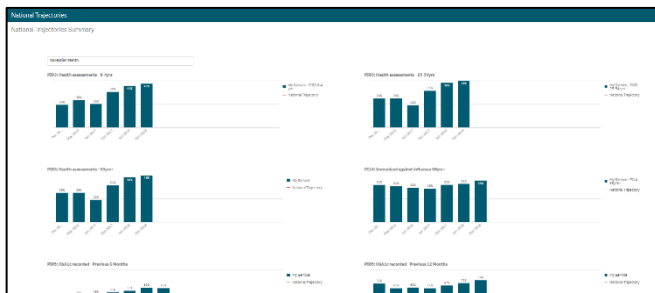



The *Closing the Gap Target #2* sheet shows how your PI02 results (the blue bars) compare to the *Closing the Gap Target #2* (represented by ) which is to increase the proportion of Aboriginal and Torres Islander babies with a healthy birthweight to 91% by 2031.

The comparison group (displaying as ) that displays in the graph defaults to be the national average but can be changed if needed by creating your own customised comparison group using the *Comparison Group* section on the left-hand side of the sheet.

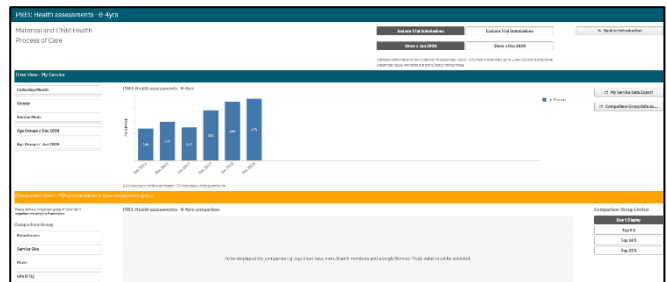
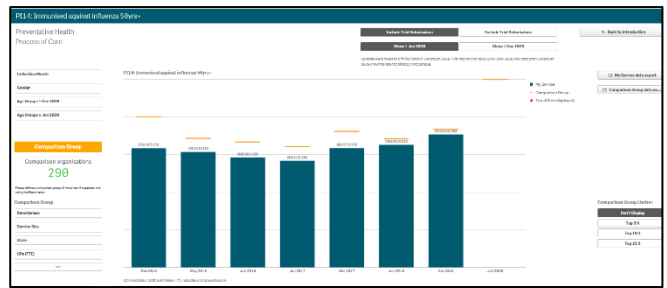
In addition to the graph, the data contained within this sheet will also display as a data table on the right-hand side of the sheet. The data in this table can be exported to Excel as needed by right-clicking on the table and selecting **Export > Export data**.

## The National Trajectories Sheets



The *National Trajectories* sheet displays your nKPI results (represented by the blue bars) along with the corresponding national trajectories (represented by ) back to December 2014, for the five indicators that have had national trajectories set for them by the AIHW. There are eight graphs on the sheet across the five applicable indicators, due to some of the indicators containing multiple result bands.

## Individual Indicator Sheets

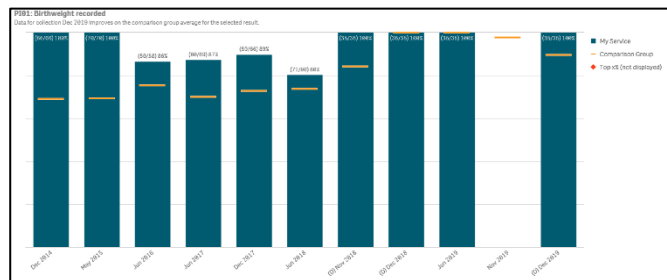


In addition to the summary sheets for the three indicator groupings, your QLIK Dashboard also contains detailed reports for each indicator within these groupings.




The above screenshots are of *PI14: Immunised against influenza* and *PI03: Health assessments 0-4 yrs* as they represent the two kinds of individual indicator sheets. The features detailed below are common to each of the individual indicator sheets contained within QLIK.

## Layout view/Main Screen Window



The main section of an individual indicator sheet shows your health service's results for the selected indicator, back to December 2014, using a bar graph (showing your service's results in blue).

The  line on each bar of the graph represents the results of your selected comparison group for each collection period. If you have not created a comparison group, this will represent the national average.



## Filter Fields

- The filter fields on the left-hand side of the sheet (e.g. *Collection Month*) allow you to filter the graph to display only your results for a particular selection (e.g. *Collection Month, Service Mode, Gender, Age Group*). When this is done, the selected filter will be added to the grey *Selection Bar* at the top of the screen.

- For some indicators, where the age groups reported on have changed, *Age Groups* filter fields will also display on the left-hand side of the sheet. These fields are used to select age groups you wish to display results for in the graph (s).

To remove your selection(s), simply select  against the selection in the grey *Selection Bar* at the top of the sheet.

## Comparison Group Selector

The *Comparison Group Selector* will appear in two different ways, depending on the type of individual indicator sheet you are in.

For indicators where comparison groups can be immediately applied, the *Comparison Group Selector* will appear in the bottom left hand corner of the sheet. For indicators where a selection needs to be made first, the *Comparison Group Selector* will populate the entire bottom half of the sheet.

### Scenario 1

**Comparison Group**
⌵

Comparison organisations

321

Please define a comparison group of more than 5 organisations using the filters below.

**Comparison Group**

Remoteness

Service Size

State

GPs (FTE)

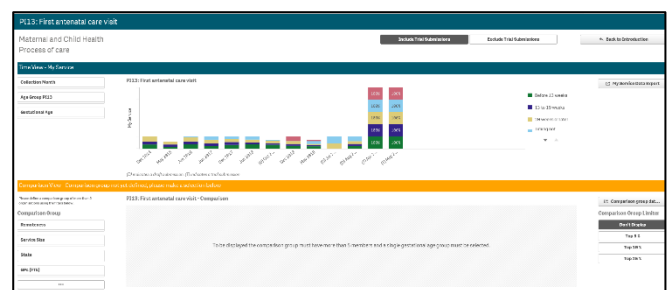
...

You can compare your health service's results for a particular indicator against those of other health services sharing similar characteristics, using the *Comparison Group* section in the bottom left-hand corner of any indicator sheet.

To do this:

- a. Select the characteristic(s) to be added to the comparison group.
- b. Your selections have now been applied to the report and the number of services you are now comparing your results to, will display.
- c. To remove your selections, simply select  against the selection in the grey *Selection Bar* at the top of the sheet.

### Scenario 2

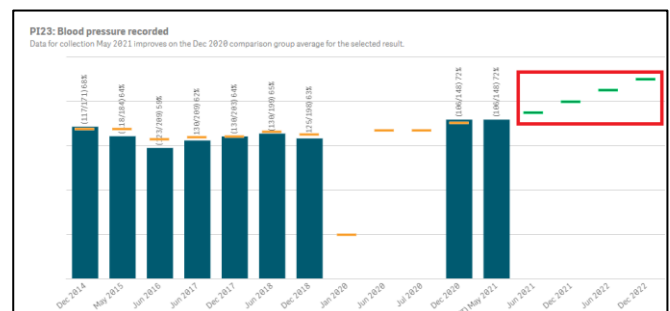


To display a comparison group in this scenario, you need to first filter the sheet by a particular result band (e.g. *Gestational Age*) in the top half of the sheet.

Once you have selected a result band, the *Comparison View* at the bottom of the sheet will update to show the results for your health service, by collection period, along with the *Comparison Group* results, indicated by —.

To update/refine the comparison group shown, select  at the bottom of the *Comparison View* to open the section in full screen mode so more options are available. Now make the additional selections as required.

### nKPI Targets







Once you have entered your self-determined targets for PI03, 05, 14, 18 and 23 into your nKPI form, these targets will then display as green lines (—) on the graphs within the applicable individual indicator sheets (as highlighted above).



The target lines will allow you to see, for each collection period, whether you have reached or exceeded your targets for the selected indicator or are yet to do so.

While your targets for some of the indicators will display as soon as you select the applicable sheet, some selections will need to be made to get your targets to display for others. Bookmarks have been created in QLIK for these indicators to make it easier for you to display your targets

To display your targets for each applicable indicator in QLIK:

- **PI03 (0-4 years)** – Open the *PI03 0-14 yrs* sheet, select  and then right click on "My Service Targets-PI03-0-4YRS-In Person" and select **Apply selections**. Your targets will display.
- **PI03 (25-54 years)** - Open the *PI03 15-65yrs+* sheet, select  and then right click on "My Service Targets-PI03-25-54YRS-In Person" and select **Apply selections**. Your targets will display.
- **PI03 (55YRS+)** - Open the *PI03 15-65yrs+* sheet, select  and then right click on "My Service Targets-PI03-55yrs+-In Person" and select **Apply selections**. Your targets will display.
- **PI05** – Open the *PI05: HbA1c recorded* sheet, select  and then right click on "My Service Targets-PI05-Previous 12 months" and select **Apply selections**. Your targets will display.
- **PI14** – Open the *PI14: Immunised against influenza* sheet and the targets will display. Your targets will display.
- **PI18** – Open the *PI18: Kidney function test – Type 2 Diabetes* sheet and the targets will display. Your targets will display.
- **PI23** – Open the *PI23: Blood pressure recorded* sheet and the targets will display. Your targets will display.

## Other Sheet Elements

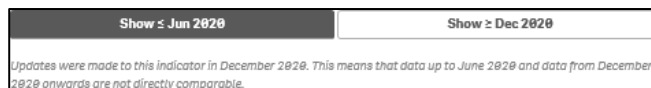


The *Include Trial Submissions* and *Exclude Trial Submissions* buttons will appear at the top right of the individual indicator sheets and, by default, *Include Trial Submissions* will be selected.

If the *Include Trial Submissions* button is selected, trial submissions will be displayed as bars in the graph in the main screen window. These bars will have a (T) in brackets in the collection period label in the axis at the bottom of the graph.



To remove trial submission data from the graph, simply select the *Exclude Trial Submissions* button.



Some indicators had changes made to their age groups for the *December 2020* collection period, meaning the data for these indicators before and after this period can't directly be compared. The *Show < Jun 2020* and *Show >= Dec 2020* buttons allow you to choose which time periods you wish to view the data for.



- Select this button to go to the *nKPI Report Introduction* screen.



- Select this button to display (in table form) your health service's nKPI data for every indicator, for every collection period, back to December 2014.

To reduce the data for a specific subset, you can filter on any column by clicking the magnifying glass icon and entering filter criteria. For example, you may only require data for a particular collection or for a smaller group of indicators.

To export your data to Excel, right click, select **Export > Export data** and then select the link to download the file. This provides your finalised data so, if useful, you can create your own reports.



- Select this button to display (in table form) the national data averages (or the results for your comparison group, if you have selected one) for every indicator, for every collection period, back to December 2014.

To reduce the data for a specific subset, you can filter on any column by clicking the magnifying glass icon and entering filter criteria. For example, you may only require data for a particular collection or for a smaller group of indicators.



To export the data to Excel, right click, select **Export > Export data** and then select the link to download the file.





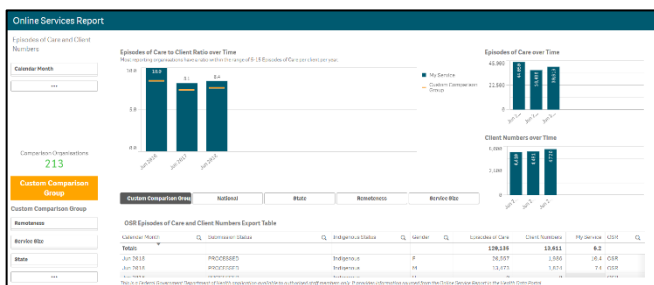
Comparison Group Limiter
<b>Don't Display</b>
<b>Top 5 %</b>
<b>Top 10 %</b>
<b>Top 25 %</b>

In addition to comparing your results for the current/latest collection period to other health services with similar characteristics, you can also compare your health service's results for the selected indicator to the *Top 5, 10 and 25 percent* of health services in your selected comparison group.

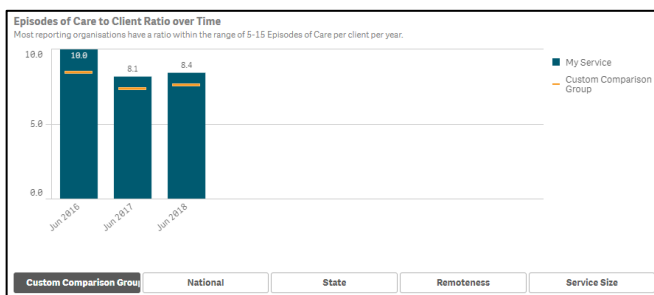
To do this, simply select the applicable button in the *Comparison Group Limiter* section in the bottom right-hand corner of the sheet. Once selected, the average results for the selected grouping of higher performing organisations will display as  in the graph, while the averages for the entire comparison group will continue to be represented by the .

## The Online Services Report sheet

The Online Services Report sheet allows users to analyse the trends in their episodes of care and client numbers data over time. Users can compare their OSR data to that of other services, either by creating their own comparison groups or using pre-existing groups.




## Episodes of Care to Client Ratios Over Time

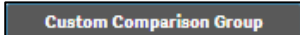






This graph shows your episodes of care to client numbers ratio for each year back to *December*

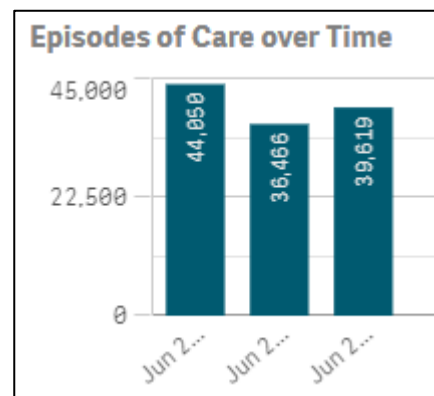
2014. This ratio is simply your episodes of care numbers divided by your client numbers for each year. As the text in the graph states, most services have a ratio of between 5 and fifteen episodes of care per client each year.

The graph also contains the results of the selected comparison group (the national average if no comparison group has been selected) identified by the .

The following comparison groups are available to be selected:

-  - (Defaults as selected). Displays the results for the customised comparison group you have created using the Create Comparison Group section in the bottom left-hand corner of the screen. If no comparison group is created, the national average will display.
-  - Displays the national average as the comparison group.
-  - Displays the average results for all services in your state as the comparison group.
-  - Displays the average results for all services with the same remoteness category as yours as the comparison group.
-  - Displays the average results for all services of the same size as yours as the comparison group.

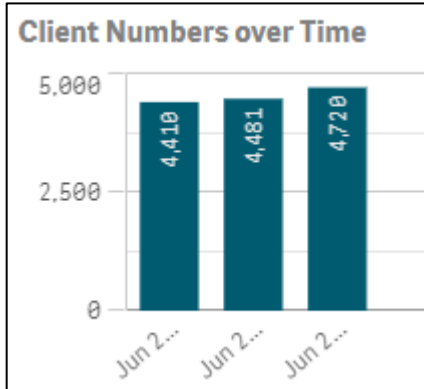
## Episodes of Care Over Time



The Episodes of Care over Time graph shows your episodes of care values over time, from 2014 to the most recent OSR collection.



## Client Numbers Over Time



The Client Numbers over Time graph shows your client numbers over time, from 2014 to the most recent OSR collection.

## OSR Episodes of Care and Client Numbers Export Table

Calendar Month	Submission Status	Indigenous Status	Gender	Episodes of Care	Client Numbers	My Service	OSR
Jun 2016	PROCESSED	Indigenous	F	120,139	11,811	8.2	
Jun 2016	PROCESSED	Indigenous	M	11,472	1,824	1.4	OSR

The *OSR Episodes of Care and Client Numbers Export Table* presents all your OSR episodes of care and client numbers data in a table that can be easily exported to Microsoft Excel.

Before exporting your data, you can use to filter the data by any of the columns containing a (for example, *Calendar Month*, *Gender* and *Indigenous Status*).

When you are ready to export the selected data to Excel, simply right-click on the table and select **Export > Export data**. An Excel spreadsheet containing your data will be downloaded so you can save and use it as needed.